



4<sup>th</sup> March 2020

MPA/mm

Dear Parents/Carers,

**RE: Advice on concerns regarding Coronavirus**

Further to our recent communications with regard to the coronavirus, I am writing to inform you that, as of today, the Department for Education (DfE) have launched a new helpline to answer questions about COVID19 (Coronavirus), specifically related to education.

Should you have any concerns or queries please use the following contact details:

Phone: 0800 046 8687: Option 3 for parents

Email: [DfE.coronavirushelpline@education.gov.uk](mailto:DfE.coronavirushelpline@education.gov.uk)

Opening hours are 8am to 6pm (Monday to Friday)

We will continue to be as vigilant as possible throughout this concerning time and will act upon advice from the DfE and Public Health England as it is released.

Yours faithfully,

Mrs M Partington

**School Business Manager**