


Network Manager Person Specification

 Essential	Desirable	Evidence
<p style="text-align: center;">Qualifications and experience:</p> <ul style="list-style-type: none"> • Degree and or relevant industry qualifications; • At least 3 years providing a minimum of level 2 support; • Support and maintenance of Windows & Linux Servers, including AD, DNS, DHCP, operating across Windows and Linux; • Procurement and supplier management experience; • Have a good sound education background with good literacy and numeracy skills; • Minimum of 2 years' experience within the ICT field. 	<p style="text-align: center;">Qualifications and experience:</p> <ul style="list-style-type: none"> • IT Qualification or certification i.e Cisco, Microsoft, Google Classroom, Impero, ect • Experience of supervision of staff 	<p>Application Form</p>
<p style="text-align: center;">Knowledge and skills:</p> <ul style="list-style-type: none"> • Experience within an ICT Support Service environment with good sound knowledge of network technologies; • Experience of supervising and supporting other staff; • Experience using Microsoft Windows and current windows environments and technology behind it; • Experience using and supporting virtual environments based on VMware VSphere ESXi; • Experience using and supporting Microsoft server platforms including SQL Server 2008 and Exchange Server; • Experience configuring and supporting networking systems including managed switches, managed wireless networks, firewall and routers; • Experience supporting Microsoft Office 2007/2010/2016; • Experience using and supporting Capita software i.e. SIMS.net, FMS or any other current finance software; • Experience managing and supporting backup systems; • Experience installing configuring, maintaining and repairing server hardware and software; • Experience of ICT Project Management including design, build and configuration; • Experience of image, video editing and graphics software; 	<p style="text-align: center;">Knowledge and skills:</p>	<p>Tasks during interview Letter of application Answers to interview questions.</p>

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Personal attributes

- Good interpersonal skills, to assist guide and train a diverse range of users;
- A clear communicator with a diverse client group, adults and young people;
- Flexible, efficient and highly organised;
- Ability to work accurately and methodically;
- Sensitivity and awareness of confidentiality requirements;
- Committed to safeguarding the welfare of young people;
- Self-motivated and committed to personal development and working proactively as part of wider school team, possessing enthusiasm for technological developments;
- Excellent client care skills;
- Committed to equal opportunity;
- Ability to work effectively within a team and collaborate towards achieving objectives;
- Willingness to undertake further training as and when required;
- Ability to reach inaccessible areas for installation and maintenance of equipment.

During interview must be seen to able to communicate under stressful situations.